



**DORSETT**  
TECHNOLOGIES

WATER/WASTEWATER  
SCADA SOLUTIONS

Worry-Free SCADA



## A Trusted Partner for More Than 10 Years

City of Laurinburg, NC

*"Joining a partnership with Dorsett was one of the best decisions the City of Laurinburg ever made. They are truly a reputable company and they really stand behind their product."*

Robert Ellis, Treatment Plants Director, City of Laurinburg, NC

Q & A with Robert Ellis, Treatment Plants Director:

### Why was finding a vendor you could trust so important?

"I heard of bad SCADA installations. Systems that didn't work. Lack of support or extra charges for support. I wanted a company I felt confident would be there when I needed them and not overcharge me. I believed Dorsett was that company and I'm still happy more than 10 years later."

### How easy has it been to expand the Dorsett SCADA system?

"We've expanded our system numerous times and even recommended to the county that they add Dorsett SCADA. We've always been able to expand the system with ease. Dorsett has been able to adapt to non-Dorsett products and they have always worked well with other vendors."

### Has the Dorsett SCADA system been easy to operate?

"At first, our operators were concerned about using the new SCADA system. After all it was our first SCADA system. It only took them about a day to realize how it easy it is to operate and forget their concerns. Not only is it easy, it saves me time and allows me to see what is happening across every location without having to leave my desk."

### Have you had any surprises with your Dorsett SCADA system?

"The biggest surprise has been the lack of cost with the Dorsett system. One thing I can't stress enough is the support you get from Dorsett and they don't nickel and dime you to death. There are other systems out there always charging some type of fee. I haven't seen that from Dorsett."

### Quick Facts

**Client:** City of Laurinburg

**Location:** Laurinburg, NC

**Water Treatment Plant**

Year Built: 1978

Wells: 15 deep wells

Capacity: 8 million gallons per day

**Wastewater Treatment Plant**

Year Built: 1970

Pump Stations: 34

Capacity: 4 million gallons per day

**Previous SCADA Provider:** None

**Dorsett Technologies**

**SCADA Implementation:** 2002



24/7 Remote Access and Control



Free InfoScan Software Updates and Support



Easy to Operate and Compatible with Other Manufacturers



Watch the video at  
<https://vimeo.com/170982354>  
or scan this code on your mobile device.